



SERVICE OFFERINGS

- Lite: Unlimited Domestic Data, Multi-Carrier Connectivity and Lite HP Go Management Console
- Premier: Unlimited Domestic Data + 1 GB International data⁸, Multi-Carrier Connectivity and Full HP Go Management Console
- Premier Plus: Unlimited Domestic and International Data⁸, Multi-Carrier Connectivity and Full HP Go Management Console

EXPERIENCE HIGHLIGHTS

- Zero Touch Deployment
- Multi-Carrier Connectivity
- HP Go Management Console
- 5G Connectivity + Security

HP Go Premium Connectivity

Solution Overview

HP Go^{1,9} is a zero-touch, multi-carrier 5G¹ deployment created for highly mobile professionals to provide a connected, seamlessly productive experience that helps mitigate security vulnerabilities, end user frustration, and hidden organizational costs.

Features and specifications

- Reduce IT complexity with simplified deployment: HP Go is a game-changing, pre-loaded eSIM profile that comes straight from the factory, ensuring your device is ready to roll as soon as you power it on and finish the Windows setup. No hassle, no wait—just connectivity right out of the box!
- Staying connected and secure: Many people rarely work from one location, and some users are frequently on the go. When they change locations, their HP Go connected PC automatically switches from Wi-Fi[®] to 5G¹ as needed, with no action required by the user. Because it provides multi-carrier support, HP Go will provide the strongest available connection on whichever carrier is available. international data with select plans.
- Control, locate and act on any connected device: To keep people and devices connected, working and secure, IT can monitor all device profiles from their IT console. They can locate devices, access control lists and rules, and receive real-time analytics on data consumption.

Delivery Specifications

HP Go is a pre-installed experience, allowing for seamless onboarding, multi-carrier support and remote manageability. HP Go Experience enrollment and access to the HP Go Management Console granted after purchasing a qualifying device and service plan.

Plan Summaries

HP Go is available in three tailored plans to effectively address the needs of your organization and workforce. Each plan is specifically designed to support your workforce's requirements for mobility, travel, and hybrid work environments.

Lite	Premier	Premier Plus
<ul style="list-style-type: none">• Zero Touch Deployment• Unlimited domestic data.• Essential tools for everyday connectivity. Includes domestic data and a lite HP Go management console.	<ul style="list-style-type: none">• Zero Touch Deployment• Unlimited domestic data + 1 GB international monthly data⁸.• Enhance control and connection management for mobile broadband connectivity. IT Administrators can block/limit certain internet traffic using Access Control Lists or locate devices using Location Services.	<ul style="list-style-type: none">• Zero Touch Deployment• Unlimited domestic and international data⁸.• Control mobile broadband connectivity both Domestic and International.• Equipped with advanced controls through the HP Go Management Console.

Simplified Support

As an HP Go customer, your hardware, software and connectivity experiences are supported in one organization, one number to call to help support HP experiences. Our HP teams will assist you in all your HP Go needs ensuring your downtime is minimal and productivity is not impacted.

Regular Updates

HP Go is designed to get smarter over time with regular updates to the compatible notebook as well as the HP Go Management Console. Our mission is to empower organizations to have the best tools to be productive, stay connected and reduce cost in deployment and manageability.

- Over the air updates
- Low bandwidth updates
- Updates regardless of Wi-Fi[®] connectivity
- Regular releases
- Opportunity to engage on future beta opportunities



Plan Summary Table

	Lite	Premier	Premier Plus
eSIM Compatible	✓	✓	✓
Physical SIM Card			
5G / LTE Support	✓	✓	✓
Zero Touch Deployment	✓	✓	✓
Unlimited Domestic Data	✓	✓	✓
Device Grouping by Custom Tag	✓	✓	✓
Multi-Carrier Connectivity	✓	✓	✓
Lite Management Console	✓		
Full Management Console		✓	✓
Location Services		✓	✓
Access Control Lists		✓	✓
Limited International Data (1 GB) ⁸		✓	
Unlimited International Data ⁸			✓

Solution Requirements

Operating System	Windows 11 Home Windows 11 Pro Windows on ARM
PC Compatibility	Available as an optional service for select HP commercial PCs with an embedded WWAN module + eSIM.
Geographic Availability (International data with select plans ^{5,6})	Sold in US only. ²
Carrier Compatibility	Multi-carrier support
Network	5G ¹

Plan Features

Prepaid Plans	Prepaid plans in 3-, 6-, 12-, 24- and 36 month duration ¹⁰
Multi-Carrier Support	Ability to switch between Mobile Network Operators (MNOs)
Lite Management Console	Simplified IT Admin Console. ⁵
Full Management Console	Full Feature IT Admin Console. ^{5,6}
Device Grouping by Custom Tag	Enables IT Console to support custom defined device groupings. ³
Location services	Allows for device location tracking to nearest cellular tower location. ^{5,6}
Access Control Lists	Enables IT administrators to allow/block domains and set more restrictive throttle limits. ^{5,6}
Unlimited Domestic Data	Available for all plans. No data caps for users. Speeds may vary depending on available network performance and throttling limits. ^{3,8,12}
Limited International Data (1 GB)	Allows for international roaming up to 1 GB per month. ⁵
Unlimited International Data	No data caps for users. ^{6,8,9}

Disclaimers:

1. HP Go 5G is a prepaid service available on select HP Commercial PCs with embedded 5G module and Windows support for carrier profile management and network selection. Available for purchase in the US only. Service not available everywhere. Network speed and availability may vary depending on available network performance and throttling limits. Connection, upload and download speeds will vary due to network location, environment, network conditions and other factors. Backwards compatible with 4G LTE and 3 HSPA technologies. See HP Go [Terms of Service](#) for complete details.
2. HP Go is not available for sale outside of the US.
3. Available for All Plans.
4. Available for Lite Plan.
5. Available for Premier Plan.
6. Available for Premier Plus Plan.
7. Prepaid plans are available for 3-, 6-, 12-, 24- and 36 month durations at three service level tiers. Prepaid plans must be activated within 3 months of receiving the PC or additional steps are required to reactivate.
8. International Roaming is included for eligible plans and usable in 170+ countries. Certain regions are not considered eligible due to international restrictions in place. HP Go requires that the PC return to the US at least once every 90 days to reestablish domestic status due to international roaming regulations. Data usage resets on the 1st of each month at 0:00 Greenwich Mean Time (GMT).
9. Renewal of Prepaid Plans - All prepaid plans commence on the first day of the following calendar month, regardless of the actual activation date. If a plan is activated mid-month, the service will be considered active from the first day of the following month.
10. With cancellation of a prepaid plan, no refunds permitted.

For more information

Contact your local HP sales representative or [channel partner](#) for details.

Terms and conditions

See HP Go Terms and Conditions on our [support website](#)

